NOC Engineer

Company Culture

Our company provides a broad range of technology consulting, M2M, and scalable high performance computing solutions for customers worldwide. We are a nimble, non-bureaucratic company characterized by technological innovation, extraordinary effort, and dedication to our customers, employees, and suppliers. The atmosphere is fast-paced and agile, shifting rapidly to the pressing needs of our customers. Team mentality, excellent work ethic, initiative, innovation, and an entrepreneurial spirit are key factors to your success here.

Job Description

We are seeking a self-motivated and dedicated individual to join our expanding Network Operations Center (NOC) team. This role will require a broad array of technical knowledge and troubleshooting skills to support a wide range of equipment. This role will responsibility for monitoring equipment spread across multiple sites and will require the ability to identify, prioritize, and resolve issues as they come up while keeping the relevant stake holders informed as needed. The qualified individual will be able to work quickly and effectively to resolve problems. They will need to be able to work both independently and as part of the NOC team. This role requires an active security clearance.

Job Responsibilities

- Utilizing existing systems to monitor hardware and software
- Creating new systems and methods of monitoring as needed
- Troubleshooting – following existing procedures and creating procedures as needed
- Establish baseline performance metrics
- Performing software upgrades
- Performing initial equipment configuration (servers, routers, switches, etc)
- Creating and updating reports and information on ticketing systems
- Ability to work shift schedules and perform tasks off hours

The following qualifications are mandatory for all candidates:

- Active government secret clearance or higher
- Bachelor college degree or equivalent working experience
- Strong technical skills with the ability to learn new skills and adapt quickly
- Conscientious, detail oriented and team oriented character with a history of top performance
- Ability to be self-motivated and work independently
- Excellent verbal and written communication skills

The following skills are also highly desired and considered a plus:

- Previous NOC experience
- Linux (RHCSA, RHCE)
- Windows Server 2008 (MCSA, MCSE, MCITP)
- MySQL | MariaDB or other SQL databases
- Networking (Network+, CCNA, CCNP)
- Telecommunications technologies (GSM, CDMA, UMTS, 3G, LTE)